XV400 5.7"/8.4" MICRO PANEL





Manufacturer

Eaton Automation AG Spinnereistrasse 8-14 CH-9008 St. Gallen Switzerland www.eaton.eu www.eaton.com

Support

Region North America
Eaton Corporation
Electrical Sector
1111 Superior Ave.
Cleveland, OH 44114
United States
877-ETN-CARE (877-386-2273)
www.eaton.com

Other regions

Please contact your local supplier or send an Email to: automation@eaton.com

Original instructions

The German version of this document is the original instructions.

Translations of the original instructions

All non-German editions of this document are translations of the original instructions.

Editor

Monika Jahn

Brand and product names

All brand and product names are trademarks or registered trademarks of the owner concerned.

Copyright

© Eaton Automation AG, CH-9008 St. Gallen

All rights reserved, also for the translation.

None of this document may be reproduced or processed, duplicated or distributed by electronic systems in any form (print, photocopy, microfilm or any other process) without the written permission of Eaton Automation AG, St. Gallen.

Subject to modifications.

1	General	7
1.1	Purpose of these Operating Instructions	7
1.2	Comments about this document	7
1.3	Additional documentation	7
0	Device description	•
2	Device description	9
2.1	Device names	9
2.2	Function	9
2.3	Intended use	9
2.4	Device versions	9
2.5	Package contents	11
2.5.1	Package contents for devices with standard front	11
2.5.2	Package contents for devices with 4-hole front	11
2.5.3	Package contents for devices with stainless steel front	12
2.6	Accessories	12
2.7	Designation	12
	•	
3	Safety regulations	13
3.1	General	13
3.2	Meaning of symbols	14
3.3	Mandatory requirements, personnel	15
3.3.1	Work safety	15
3.3.2	Qualification of personnel	15
3.3.3	Operating Instructions	15
3.3.4	Installation, maintenance and disposal	15
3.3.5	Prohibited use	15
3.3.6	Requirements for proper operation	16
3.4	Device related hazards	17
4	Operating and indication elements	21
4.1	Operating and indication elements on the front	21
4.2	Operating elements on the service side	22
4.3	Indication elements on the service side	23
E	loo tallatia o	25
5	Installation	25
5.1	Safety regulations	25
5.2	Requirements for the place of installation	26
5.2.1	Engineering conditions of acceptability by Underwriters Labaratories Inc. (UL)	26
5.2.2	Requirements for the mounting position	26
5.3	Interfaces	28
5.3.1	Overview of interfaces	29
5.3.2	Preparation of cables with D-Sub connector	30
5.3.3	Power supply	32
5.3.4	RS232 (System Port)	33
5.3.5	Ethernet	35
5.3.6	USB Device	36

5.3.7	USB Host	36
5.3.8	CAN	37
5.4	Mounting	39
5.4.1	Fitting the communication module in the device	40
5.4.2	Mounting a device with standard front	42
5.4.3	Mounting a device with 4-hole front	45
5.4.4	Mounting a device with stainless steel front (standard mounting and mounting to IP65)	
5.4.5	Mounting a device with stainless steel front (mounting to IP69K)	50
6	Operation	53
6.1	Safety regulations	53
6.2	Starting the device	54
6.3	Switching off the device	56
7	Maintenance and service	57
7.1	Safety regulations	57
7.2	Maintenance	58
721	Cleaning the resistive touch	58
7.2.2	Recalibrating a resistive touch	58
7.2.3	Cleaning the infra-red touch	59
7.2.4	Recalibrating the infra-red touch	60
7.2.5		60
7.2.3	Battery	
	Service	61
7.3.1	Repairs	61
7.4	Troubleshooting	62
8	Storage, transport and disposal	65
8.1	Safety regulations	65
8.2	Storage	65
8.3	Transport	65
8.4	Disposal	66
9	Technical data	67
9.1	Dimensions and weights	67
9.1.1	5.7" devices with standard or stainless steel front	67
9.1.2	5.7" devices with 4-hole front	68
9.1.3	8.4" devices	69
9.2	Display	70
9.2.1	5.7" devices XV-432-57; MC2-432-57 and XV-442-57; MC2-442-57	70
9.2.2	5.7" devices XV-450-57 and XV-460-57	71
9.2.3	8.4" devices	71
9.3	Touch sensor	72
9.3.1	Devices with resistive touch	72
9.3.2	Devices with infra-red touch	72
9.4	System	72
9.5	Interfaces	73
9.5.1	Power supply	74
9.6	Enclosure ratings	75
9.7	Agency approvals and standards	75
	· · · · · ·	

9.8	Applicable standards and regulations	76
9.9	Ambient conditions	77

1 General

1.1 Purpose of these Operating Instructions

These Operating Instructions contain the information required for the correct and safe use of the MICRO PANELs XV400 5.7"/8.4"; MC2 5.7". The Operating Instructions are part of the devices and must therefore be kept nearby.

These Operating Instructions describe all aspects of the devices: transport, installation, commissioning, operation, maintenance, storage and disposal. The operating system and the application software are not described.



Read Chapter 3 Safety regulations, 11 before working with the device. This contains important information for your personal safety. This chapter must be read and understood by all persons working with this device.

⚠WARNING



Incomplete copy of the Operating Instructions

Working with individual pages of these Operating Instructions may cause damage to property or personnel by failure to observe safety-related information.

Always work with the complete document.

1.2 Comments about this document

Please send any comments, recommendations or suggestions relating to this document to info-auto-mation@eaton.com.

1.3 Additional documentation

The following documents may be helpful in the use of the device in addition to this document:

- [1] MN05010007Z-EN System Description Windows CE (operation of the Windows CE operating system on MICRO PANELs)
- [2] MN05010009Z-EN System Description Networks in Brief (information on networks in general and on the integration of PCs and MICRO PANELs in networks)

The documents can be downloaded from:

- www.moeller.net, «Support» section
- www.eaton.eu (search document No. via search field of the home page)
- www.eaton-automation.com, «DOWNLOADS» section

- 1 General
- 1.3 Additional documentation

2 Device description

2.1 Device names

XV400 5.7"/8.4" and MC2 5.7" are two different names of equivalent products.

2.2 Function

MICRO PANELs XV400 5.7"/8.4"; MC2 5.7" can be used as HMI devices or as integrated HMI/PLC devices.

2.3 Intended use

MICRO PANELs XV400 5.7"/8.4"; MC2 5.7" are primarily used in machine and system building. They are designed exclusively for the visualization, operation and control of machines and systems. Any other use must be agreed beforehand with the manufacturer.

2.4 Device versions

MICRO PANELs XV400 5.7"/8.4"; MC2 5.7" are available in the following versions:

Version with	XV400 type	MC2 type
Resistive touch 5.7", CSTN LCD display, standard front	XV-432-57CQB-1-1x	MC2-432-57CQB-1-1x
Infra-red touch 5.7", CSTN LCD display, standard front	XV-442-57CQB-1-1x	MC2-442-57CQB-1-1x
Infra-red touch 5.7", CSTN LCD display, 4-hole front	XV-442-57CQB-1-2x	MC2-442-57CQB-1-2x
Infra-red touch 5.7", CSTN LCD display, stainless steel front	XV-442-57CQB-1-5x	MC2-442-57CQB-1-5x
Resistive touch 5.7", TFT LCD display, standard front	XV-450-57TQB-1-1x	-
Infra-red touch 5.7", TFT LCD display, standard front	XV-460-57TQB-1-1x	-
Infra-red touch 5.7", TFT LCD display, stainless steel front	XV-460-57TQB-1-5x	_
Infra-red touch 8.4", TFT LCD display, standard front	XV-460-84TVB-1-1x	_

Tab. 1 Device versions

2 Device description

2.4 Device versions



Abb. 1 5.7" device with resistive touch and standard front



Abb. 2 5.7" device with infra-red touch and standard front



Abb. 3 5.7" device with infra-red touch and 4-hole front



Abb. 45.7" device with infra-red touch and stainless steel front



Abb. 5 8.4" device

Package contents 2.5

If required, styluses in sets of 5 (ACCESSORIES-TP-PEN-5, Article No. 171192) and other accessories can be ordered. Please contact the supplier.

The accessories supplied with the MICRO PANELs XV400 5.7"/8.4"; MC2 5.7" depend on the device version.

2.5.1 Package contents for devices with standard front

Qty	Designation	
1	MICRO PANEL: XV-432-57CQB-1-1x or XV-442-57CQB-1-1x or XV-450-57TQB-1-1x or XV-460-57TQB-1-1x or XV-460-84TVB-1-1x or	
4	Retaining brackets with threaded pin for mounting the device	
1	Sealing strip for mounting the device	
1	Power supply connector	

Tab. 2 Package contents for devices with standard front

2.5.2 Package contents for devices with 4-hole front

Qty	Designation		
1	MICRO PANEL: ■ XV-442-57CQB-1-2x or ■ MC2-442-57CQB-1-2x		
4	Countersunk screws for mounting the device		
1	Front seal for mounting the device		
1	Power supply connector		

Tab. 3 Package contents for devices with 4-hole front

2.6 Accessories

2.5.3 Package contents for devices with stainless steel front

Qty	Designation		
1	MICRO PANEL: ■ XV-442-57CQB-1-5x or ■ XV-460-57TQB-1-5x or	■ MC2-442-57CQB-1-5x	
8	Retaining brackets with threaded pin	for mounting the device	
1	Seal for mounting the device		
1	Power supply connector		

Tab. 4 Package contents for devices with stainless steel front

2.6 Accessories

Different accessories are available. Use only original accessories.



Order the accessories required from your supplier.

- Required accessories for:
 - Mounting with increased protection class: See Chapter 9.6 Enclosure ratings,

 75.
- Required communication module

2.7 Designation

Nameplate

A nameplate is fixed on the rear of the device in order to identify it. The nameplate contains the following information:

- Manufacturer address
- Type designation
- Power supply required
- Part no. (Part-No or Art.-No)
- Serial no.
- Time of manufacturing (week/year)
- Approval mark and information to the approval
- Arrangement of interfaces and operating elements
- Permissible mounting options (top edge «Top»)

Support

To ensure fast and optimum support always provide the support personnel with the following information on the nameplate:

- Part no. (Part-No or Art.-No)
- Serial no.

3 Safety regulations

3.1 General

Hazards may still occur even though the device meets the current state of the art and complies with all recognized safety requirements.

The device must only be installed and commissioned in perfect technical condition and in compliance with this document.



Read this chapter before working with the device. This contains important information for your personal safety. This chapter must be read and understood by all persons working with this device.

- 3 Safety regulations
- 3.2 Meaning of symbols

3.2 Meaning of symbols

The following symbols are used in this document according to the hazard level described:

⚠ DANGER



Signal word DANGER

Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.

⚠WARNING



Signal word WARNING

Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

ACAUTION



Signal word CAUTION

Indicates a potentially hazardous situation which, if not avoided, could result in minor or moderate injury.

CAUTION



Signal word CAUTION without safety alert symbol

Indicates a situation which, if not avoided, could result in material damage.



Indicates useful information.

The danger symbol used and the text indicate the actual danger and the related preventative measures.

3.3 Mandatory requirements, personnel

3.3.1 Work safety

All applicable work safety regulations (in-house and national) must be observed.

3.3.2 Qualification of personnel

The personnel responsible for installation, operation, maintenance and service must be adequately qualified. These persons must be sufficiently trained or instructed and they must be informed of all hazards and risks associated with the device.

3.3.3 Operating Instructions

It must be ensured that any person working with the device in any phase of its lifespan has read and understood the relevant sections of the Operating Instructions.

⚠WARNING



Incomplete copy of the Operating Instructions

Working with individual pages of these Operating Instructions may cause damage to property or personnel by failure to observe safety-related information.

Always work with the complete document.

3.3.4 Installation, maintenance and disposal

It must be ensured that the device is properly connected, mounted, maintained and disposed of in compliance with all relevant standards and safety regulations.

3.3.5 Prohibited use

The implementation of safety functions (relating to the protection of personnel and machinery) using the device is prohibited.

3 Safety regulations

3.3 Mandatory requirements, personnel

3.3.6 Requirements for proper operation

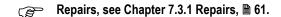
The following points must be observed so that the device meets the contractual requirements:

- Only qualified personnel may work with the device.
- These persons must have read the Operating Instructions and must observe the requirements described.
- The ambient conditions stated must be observed. See Chapter 9.9 Ambient conditions,

 77.
- The maintenance work must be carried out correctly.
- Potentially explosive atmosphere, Zone 22: The ground resistance of accessible metal parts must be less than 10⁹ ohms.

No liability is accepted for damage, consequential damage and accidents caused by the following:

- Failure to observe work safety regulations
- Failure or malfunction of the device
- Improper handling or use
- Failure to observe the Operating Instructions
- Conversions, modifications and repairs to the device



3.4 Device related hazards

▲ DANGER



Explosion hazard

Death, serious injury or material damage may occur if an electrical plug connection is removed in a potentially explosive atmosphere during operation or if the device is subjected to hazardous knocks.

- ▶ Only use the device in the following environments:
 - Environments not subject to explosion hazards
 - Potentially explosive atmosphere, Zone 22 (according to ATEX 94/9/EC)
- Potentially explosive atmosphere, Zone 22: The ground resistance of accessible metal parts must be less than 10⁹ ohms.
- ➤ When used in potentially explosive atmosphere, Zone 22, the environment has to be designed to avoid any bunch discharge.
- Prevent the device from being subjected to hazardous knocks.
- Only operate the device in potentially explosive atmospheres if it is correctly mounted.
- Switch off the device before removing the plug connections.

MARNING



Live parts in the device

When the device is opened, there is a risk of electric shock if live parts are touched.

➤ The device must not be opened.

⚠WARNING



Potential equalization currents

Large equalization currents between the protective ground systems of different devices may cause operational malfunctions due to signal interference and may even cause fires.

▶ If necessary, a potential equalization conductor should be installed parallel to the cable. This should have a cross-section that is a multiple of the cable shield.

ACAUTION



Electrostatic discharge

Electrostatic discharge may damage or destroy electronic components.

- Avoid contact with components (such as connector pins) that are susceptible to electrostatic discharge.
- Discharge (by touching a grounded metal object) any static charge accumulated in your body before touching the device.

CAUTION



Non-isolated interfaces

The device may be damaged due to potential differences.

▶ The GND terminals of all bus stations must be connected.

CAUTION



Sensitive resistive touch surface

Damage to the resistive touch due to the use of pointed or sharp objects.

- ▶ Only activate the resistive touch with your finger or a stylus.
- ▶ When wearing gloves, ensure that these are clean. They must not be covered with abrasive dust or sharp particles.

CAUTION



Data loss

During a write operation, the CF card may lose data or may be destroyed if it is removed or if there is a power failure.

- ▶ Always secure CF cards with the CF slot cover.
- Avoid write operations to CF cards. Reasons:
 - The number of write cycles possible on CF cards is limited.
 - A power failure during write operations will most likely lead to loss of data.
- Only remove the CF card when the device is in a de-energized state.
- Before switching off, ensure that no software write operations to the CF card are in progress («CF ACT» LED must not be lit).

CAUTION



Device condensation

If the device is or was exposed to climatic changes (temperature fluctuation, air humidity) moisture can form on or in the device (device condensation). In this case, there is a risk of short-circuit.

- ▶ The device must **not** be switched on when device condensation is present.
- ▶ If condensation is present on the device, or if it was exposed to temperature fluctuations, it must be allowed to adjust to room temperature (do not expose the device to the direct heat of heating devices) prior to commissioning.

CAUTION



UV light

When exposed to UV light, plastics can embrittle and the lifespan of the device is reduced.

Protect the device against direct sunlight and lamps with UV rays.

CAUTION



Cleaning the device

Damage to the device due to the use of pointed or sharp objects or by liquids.

- ▶ Do not use any pointed or sharp objects (e.g. knife) for cleaning.
- ▶ Do not use any aggressive or abrasive cleaning agent or solvent.
- ▶ Avoid any liquid entering the device (risk of short-circuit).

- 3 Safety regulations
- 3.4 Device related hazards

4 Operating and indication elements

4.1 Operating and indication elements on the front



Abb. 6 Operating and indication elements on the front (figure shows device with infra-red touch)

The device has the following operating and indication elements on the front:

Element		Function	
Ā	Touch sensor	Detection of the actuation of the operating elements shown on the display. Resistive touch: These devices are operated by touching the operating elements with your finger or with a stylus. Infra-red touch: These devices are operated by interrupting the infra-red light matrix with your finger or a suitable object (min. ø 7 mm). It is not necessary to touch the infra-red touch protective panel.	
В	Display	Display operating and indication elements.	

Tab. 5 Operating and indication elements on the front

4 Operating and indication elements

4.2 Operating elements on the service side

4.2 Operating elements on the service side



Abb. 7 Operating elements on the service side (CF slot cover fitted)

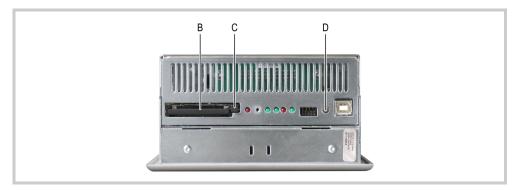


Abb. 8 Operating elements on the service side (CF slot cover removed)

The device has the following operating elements on the service side:

Element		Function	
A	CF slot cover	Fastening the CF card in the CF slot.	
В	CF slot 0	Slot for CF card with operating system and normally with PLC and visualization projects.	
С	Ejector button	Ejecting the CF card.	
D	Control button	Function depends on the software used.	

Tab. 6 Operating elements on the service side

4.3 Indication elements on the service side

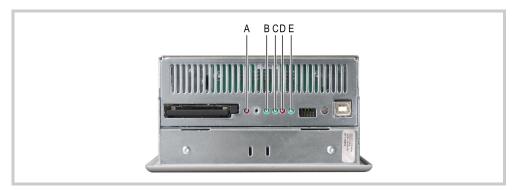


Abb. 9 Indication elements on the service side

The device has the following indication elements on the service side:

LED		Function
A	CF ACT (red)	Lit if the CF card is accessed.
В	CAN ACT (green)	Lit if data is transferred via the CAN interface.
С	TOUCH ACT (green)	 Dark during boot up. Lit when the touch sensor is ready. Flashes when actuating the touch sensor.
D	TOUCH ERROR (red)	 Lit during boot up. Dark when the touch sensor is ready. Lit in the event of errors. Flashes if the infra-red frame is contaminated and has to be cleaned (cleaning the infra-red touch, → Chapter 7.2.3, 59). Flashes if the resistive touch is incorrectly calibrated (touch calibration, → Document «MN05010007Z-EN System Description Windows CE»).
Ε	SUPPLY OK (green)	Lit if all internal system voltages are present.

Tab. 7 Indication elements on the service side

- 4 Operating and indication elements
- 4.3 Indication elements on the service side

5 Installation

5.1 Safety regulations

Read Chapter 3 Safety regulations, 113 before installing and commissioning the device. This contains important information for your personal safety.

5 Installation

5.2 Requirements for the place of installation

5.2 Requirements for the place of installation

Approvals:

The device must only be used in locations that are approved for the device. See the markings on the nameplate and Chapter 9 Technical data,

67.

Power supply:

The power supply must comply with the requirements stated in Chapter 9.5.1 Power supply, 274.

5.2.1 Engineering conditions of acceptability by Underwriters Labaratories Inc. (UL)

The device must be installed in an end-product. For the approval in accordance with the standard UL 60950, consideration must be given to the following:

- The environment of the device must comply with pollution degree 2.
- The device must be supplied via a SELV source.
- The device must be connected to the protective earth of the end-product (the functional earthing connection of the power supply interface must be connected).
- In order to protect the device from potential internet threats, it should be connected to Ethernet networks that are isolated from the internet or safety protected and isolated from the Corporate/Enterprise network by a firewall or router.
- Fire protection and electrical protection must be ensured via the end-product (not required for the front of the device).

5.2.2 Requirements for the mounting position

The device is designed for mounting in control cabinets, control panels or control desks. It can be mounted horizontally or vertically. The following requirements must be fulfilled when selecting a suitable mounting position:

- The device should not be exposed to direct sunlight (Sunlight disturbs the infra-red touch sensor. In addition, when exposed to UV light, plastic parts of the device can embrittle and the lifespan of the device is reduced).
- If the device is to be used in potentially explosive atmospheres, the device must not be subjected to hazardous knocks.
- The operating elements on the service side of the device and the cable connections are accessible after the device has been mounted.
- The ambient conditions stated must be observed. See Chapter 9.9 Ambient conditions,

 77.
- Sufficient ventilation (cooling) must be ensured by means of:
 - Clearance of at least 3 cm to the ventilation slots
 - Clearance of at least 15 cm from heat radiating components such as heavily loaded transformers
 - The expected temperatures should be within the permissible range. See Chapter 9.9 Ambient conditions,

 77.
- Properties of the mounting surfaces:
 - Material thickness at the mounting cutout 2...5 mm (devices with 4-hole front: 2...20 mm)
 - Flatness ≤ 0.5 mm (this requirement must also be fulfilled when the device is mounted!)
 - Surface roughness Rz ≤ 120



Special specifications apply to the mounting surfaces of devices with a stainless steel front which have to ensure protection to IP69K (required for cleaning with high-pressure cleaners), see Chapter 5.4.5 Mounting a device with stainless steel front (mounting to IP69K), \blacksquare 50.

5.3 Interfaces

WARNING



Potential equalization currents

Large equalization currents between the protective ground systems of different devices may cause operational malfunctions due to signal interference and may even cause fires.

▶ If necessary, a potential equalization conductor should be installed parallel to the cable. This should have a cross-section that is a multiple of the cable shield.

CAUTION



Operational malfunctions

Use of unsuitable or improperly prepared cables, as well as incorrect wiring will mean that neither the values stated in the technical data nor the electromagnetic compatibility (EMC) can be ensured.

- Only use cables prepared by specialists.
- ➤ The cables used must be prepared according to the interface description in this document.
- The wiring instructions for the relevant interface must be observed when wiring the device.
- ▶ Any generally applicable regulations and standards must be fulfilled.

5.3.1 Overview of interfaces

Connector side:

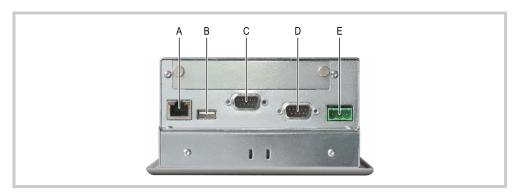


Abb. 10 Connector side of the device

Service side:

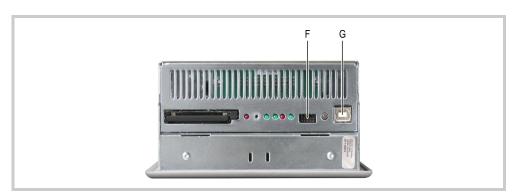


Abb. 11 Service side of the device

Int	erface	Interface description
A	Ethernet	→ Chapter 5.3.5, 🖺 35
В	USB Host 0	→ Chapter 5.3.7, 🗎 36
С	CAN	→ Chapter 5.3.8, 🗎 37
D	System Port	→ Chapter 5.3.4, 🗎 33
E	Power supply	→ Chapter 5.3.3, 🖺 32
F	DIAG	Only for service tasks
G	USB Device	→ Chapter 5.3.6, 🗎 36

Tab. 8 Overview of interfaces

5 Installation

5.3 Interfaces

5.3.2

Preparation of cables with D-Sub connector

The preparation of bus cables is an essential factor in ensuring reliable operation and electromagnetic compatibility (EMC).

Wiring requirements

- The cables must be shielded.
- The cable shield must be made from a copper braid.
- The cable shield must make a low impedance connection with the connector casing over a large contact area. This is achieved by:
 - Use of metal or metallized connector casings with a cable clamp for strain relief.
 - The cable clamp must be screwed securely to the connector.

Connecting the cable shield

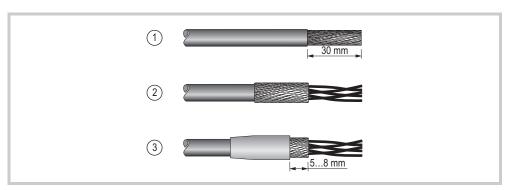


Abb. 12 Connecting the cable shield

- 1 Strip the cable end so that approx. 3 cm of the shield braid is exposed.
- 2 Fold back the shield braid over the cable shield.
- 3 Fit approx. 3 cm of heat shrinkable tubing over the folded back end of the shield braid or use a rubber grommet.
 - 5...8 mm of the shield braid must be exposed at the cable end.
 - The folded back shield braid end must be covered by the heat shrinkable tubing or by the rubber grommet.
- 4 Fit the D-Sub connector to the cable end:
 - The exposed metal shield braid must be clamped to the connector casing with the cable clamp.

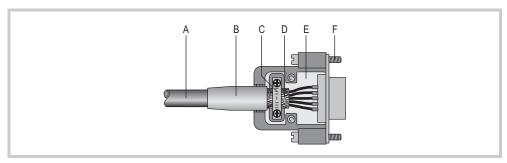


Abb. 13 Cable prepared with D-Sub connector

- A Cable with cable sheath
- B Heat shrinkable tubing or rubber grommet
- C Cable clamp

- D Shield braid
- E D-Sub connectorF Mounting screw UNC



The EMC values stated in the technical data (immunity and emission) can only be guaranteed by observing the prescribed cable preparation!

5.3 Interfaces

5.3.3

Power supply

The device is provided with an internal fuse and is protected against polarity reversal. The functional earthing terminal is connected to both the housing and the 0 V terminal. The device power supply is **not** electrically isolated.

The device requires a 24 VDC power supply from an AC/DC converter with safe isolation (SELV). For other power supply requirements see Chapter 9.5.1 Power supply,

☐ 74.

SELV (safety extra low voltage):
 Circuit in which no dangerous voltage is present, even in the event of a single fault.



Abb. 14 Power supply interface

Wiring

Phoenix Contact MSTB 2.5/3-ST-5.08 connector, Phoenix order no. 1757022 is supplied with the device.

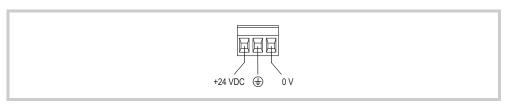


Abb. 15 Phoenix Contact MSTB 2.5/3-ST-5.08 connector (view from the wiring side)

Connection	Assignment
+24 VDC	+24 VDC power supply
?	Functional earthing connected to housing. Does not have to be connected. Exception: for UL approval (→ Chapter 5.2.1, 26). This connection can be used as protective earthing connection if the mounting environment requires this.
0 V	0 V power supply (connected to 🕒)

Tab. 9 Assignment of connector

■ The following must be observed when the connector wiring is prepared:

Preparing the wiring of the connector			
Terminal type	Pluggable screw terminal		
Cross-section	 min. 0.75 mm² / max. 2.5 mm² (lead or wire) min. AWG18 / max. AWG12 		
Stripping length	7 mm		
Max. tightening torque	0.60.8 Nm / 57 Lb. In.		

Tab. 10 Preparing the wiring of the connector

5.3.4 RS232 (System Port)

The RS232 interface is **not** electrically isolated. The GND pin is directly connected to the housing potential.

CAUTION



Non-isolated interfaces

The device may be damaged due to potential differences.

▶ The GND terminals of all bus stations must be connected.



Abb. 16 RS232 interface (9-pin, D-Sub, male, UNC)

Pin	Signal	Assignment
1	DCD	Data Carrier Detected
2	RxD	Receive Data
3	TxD	Transmit Data
4	DTR	Data Terminal Ready
5	GND	Ground
6	DSR	Data Set Ready
7	RTS	Request to Send
8	CTS	Clear to Send
9	RI	Ring Indicator

Tab. 11 Pin assignment of the RS232 interface

- Shielded cables must be used.
- The maximum baud rate depends on the cable length:

Cable length	Max. baud rate
2.5 m	115200 Bit/s
5 m	57600 Bit/s
10 m	38400 Bit/s
15 m	19200 Bit/s
30 m	9600 Bit/s

Tab. 12 Relationship of cable length / baud rate

Wiring

5 Installation

5.3 Interfaces

When preparing the cables, ensure that there is a low-resistance connection between the cable shield and the connector casing (\rightarrow Chapter 5.3.2, \blacksquare 30).

5.3.5 Ethernet

For the approval in accordance with the standard UL 60950, consideration must be given to the conditions for use in an end-product (according to Underwriters Labaratories Inc. (UL)):

In order to protect the device from potential internet threats, it should be connected to Ethernet networks that are isolated from the internet or safety protected and isolated from the Corporate/Enterprise network by a firewall or router.

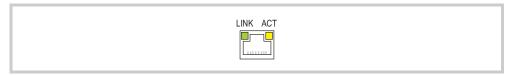


Abb. 17 Ethernet interface (RJ45 socket)

LED	Signal	Meaning
ACT (yellow)	flashes	Ethernet is active (data traffic)
LINK (green)	lit	Active network is connected and detected

Tab. 13 Control LEDs of the Ethernet interface

- Use shielded twisted pair cable (STP) for networking:
 - For device to device connection: crossover cable
 - For connecting to the hub/switch: 1:1 patch cable
- Maximum cable length: 100 m.

CAUTION



Forces acting on the Ethernet interface

Communication can be disturbed and the connection mechanics damaged if the Ethernet interface is exposed to severe vibration or the RJ45 plug connection is pulled.

- ▶ Protect the RJ45 connection from severe vibration.
- ▶ Protect the RJ45 connection from pulling on the socket.

Cable

5 Installation

5.3 Interfaces

5.3.6 USB Device

The USB Device interface supports USB 1.1.



Abb. 18 USB Device interface (USB Device, type B)

Cable

- Only use shielded USB standard cable.
- Maximum cable length: 5 m.

5.3.7 USB Host

The USB Host interface supports USB 2.0.



Abb. 19 USB Host interface (USB Host, type A)

Cable

- Only use shielded USB standard cable.
- Maximum cable length: 5 m.

CAN 5.3.8

The CAN interface is electrically isolated.

Abb. 20 CAN interface (9-pin, D-Sub, male, UNC)

Pin	Signal	Assignment
1	-	nc
2	CAN-L	Bus line (dominant low)
3	CAN-GND	CAN Ground
4	-	nc
5	-	nc
6	GND	Optional CAN Ground
7	CAN-H	Bus line (dominant high)
8	-	nc
9	-	nc

Tab. 14 Pin assignment of CAN interface in accordance with CiA



- Pin 3 (CAN-GND) and 6 (GND) are connected internally in the device.
 - nc: Pins 1, 4, 5, 8 and 9 must not be connected.
 - The CAN bus drivers are fed internally with power.
 - No power supply for third-party devices is implemented on the CAN connector.

Wiring

Shielded twisted pair cables must be used.

Cable specifications	
Rated surge impedance	120 Ω
Permissible surge impedance	108132 Ω
Capacitance per unit length	< 60 pF/m
Core cross-section / max. cable length	\geq 0.25 mm ² / 100 m
	\geq 0.34 mm ² / 250 m
	\geq 0.75 mm ² / 500 m

Tab. 15 Cable specifications

The maximum baud rate depends on the cable length:

5.3 Interfaces

Cable length	Max. baud rate
25 m	1000 Kbit/s
50 m	800 Kbit/s
100 m	500 Kbit/s
250 m	250 Kbit/s
500 m	125 Kbit/s
500 m	100 Kbit/s (adjustable via software)
1000 m	50 Kbit/s
2500 m	20 Kbit/s
5000 m	10 Kbit/s

Tab. 16 Relationship of cable length / baud rate



- The use of repeaters is recommended with cables over 1000 m in length. Repeaters can also be used to implement electrical isolation. Refer to the documentation of the repeater manufacturer for further information.
- Observe the recommendations of the CiA (CAN in Automation).
- When preparing the cables, ensure that there is a low-resistance connection between the cable shield and the connector casing (\rightarrow Chapter 5.3.2, $\stackrel{\triangle}{=}$ 30).

CAN bus topology

- A bus segment can connect up to 32 bus stations.
- Several bus segments can be linked via repeaters (bidirectional amplifiers). Refer to the documentation of the repeater manufacturer for further information.
- A bus segment must be provided with cable termination (120 Ω) at both ends. These terminations must be connected in the connector, directly between pin 2 and 7.



- The bus segment must be terminated at both ends.
 - No more than two terminations must be provided on each bus segment.
 - Transmission faults can occur if operation is carried out without the correct termination.

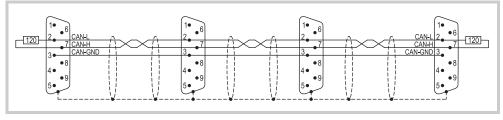


Abb. 21 Bus segment with four bus stations

5.4 Mounting

CAUTION



Operational malfunctions

Use of unsuitable or improperly prepared cables, as well as incorrect wiring will mean that neither the values stated in the technical data nor the electromagnetic compatibility (EMC) can be ensured.

- Only use cables prepared by specialists.
- The cables used must be prepared according to the interface description in this document.
- The wiring instructions for the relevant interface must be observed when wiring the device.
- ▶ Any generally applicable regulations and standards must be fulfilled.

CAUTION



Device condensation

If the device is or was exposed to climatic changes (temperature fluctuation, air humidity) moisture can form on or in the device (device condensation). In this case, there is a risk of short-circuit.

- ➤ The device must **not** be switched on when device condensation is present.
- ▶ If condensation is present on the device, or if it was exposed to temperature fluctuations, it must be allowed to adjust to room temperature (do not expose the device to the direct heat of heating devices) prior to commissioning.
- Check the device for damage in transit.



The device must only be installed and commissioned in perfect technical condition and in compliance with this document.

- 2 If necessary, fit the required communication module in the device. See Chapter 5.4.1 Fitting the communication module in the device,

 40.
- 3 Mount the device in the control cabinet, control panel or the control desk:
 - Devices with standard front, see Chapter 5.4.2,

 42.
 - Devices with 4-hole front, see Chapter 5.4.3,

 45.
 - Devices with stainless steel front, mounting in accordance with:

 - IP69K (necessary for cleaning with high-pressure cleaners), see Chapter 5.4.5,

 50.
- 4 Connect the device as required.
 - Follow the instructions on wiring the relevant interface. See Chapter 5.3 Interfaces,

 28.



The device is not provided with an On/Off switch. If the power supply is not provided with a switch, the device will start up (boot) as soon as it is connected to the power supply.

5.4.1 Fitting the communication module in the device

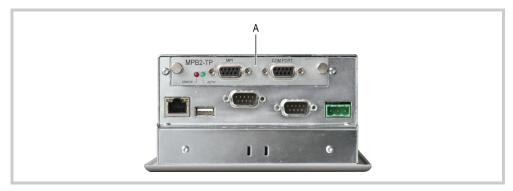


Abb. 22 Slot fitted with a communication module (A)

The device is provided with a slot for a communication module. Optional communication modules enable the device to be connected to automation devices (PLC, drive controls etc.) or to fieldbus systems.



Only communication modules approved by the manufacturer can be fitted. Please contact your supplier.

CAUTION



Live parts in the device

Damage or destruction of components due to handling when the device is open.

- ▶ Before opening the device:
 - De-energize the device.
 - Remove the power supply connector from the device.
- ▶ Ensure that the device is not energized whilst it is open.
- ➤ Fit a communication module in the device slot or fit the slot cover on the slot before switching on the device.

⚠ CAUTION



Electrostatic discharge

Electrostatic discharge may damage or destroy electronic components.

- Avoid contact with components (such as connector pins) that are susceptible to electrostatic discharge.
- Discharge (by touching a grounded metal object) any static charge accumulated in your body before touching the device.

Procedure:

- 1 Configure the communication module as stated in the relevant module description.
- 2 Loosen the knurled screws on the slot cover.
- 3 Remove the slot cover.
- 4 Fit the communication module in the slot.
- 5 Fasten the communication module with the two knurled screws.

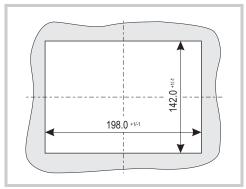
Refer to the relevant module description for information on protocol, configuration, cable lengths etc. of the communication module to be used.

5.4.2 Mounting a device with standard front

(B)

An additional set of retaining brackets is required for mounting in accordance with IP65 and for use in potentially explosive atmospheres. Please contact your supplier.

- 1 Select the mounting position of the device as described in Chapter 5.2.2 Requirements for the mounting position,
 26.
- 2 Prepare a mounting cutout for the device at the selected position:
 - Mounting cutout:
 - 5.7" devices: 198 × 142 mm (±1 mm)
 - 8.4" devices: 261 × 194 mm (±1 mm)
 - Material thickness at the mounting cutout 2...5 mm



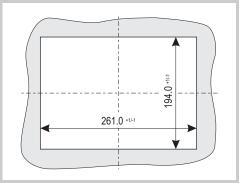


Abb. 23 Mounting cutout for 5.7" devices

Abb. 24 Mounting cutout for 8.4" devices

3 Insert the sealing strip supplied in the groove (A) on the rear of the device front plate and cut it so that the join is tight.

CAUTION



Poor sealing

Poor sealing resulting from the twisting of the sealing strip or due to a gap between the ends of the sealing strip.

- ▶ The join of the sealing strip must be positioned on the bottom of the device.
- ▶ Do **not** twist the sealing strip when it is inserted.
- ▶ Cut the sealing strip to a suitable length so that the join is tight.

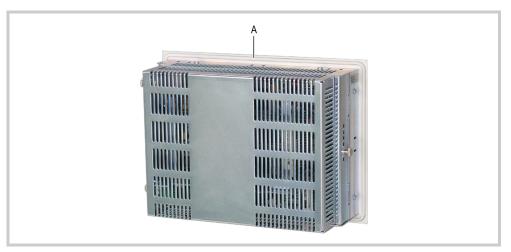


Abb. 25 Groove for sealing strip (A)

Fit the supplied threaded pins in the retaining brackets beforehand.



Abb. 26 Threaded pin pre-fitted in a retaining bracket

- Fit the device from the front into the mounting cutout.
- Clip on the retaining brackets in the recesses provided for them on the device as shown below and fix the device by tightening the threaded pins until the front of the MICRO PANEL is flush with the surface of the control cabinet at the fixing points.

CAUTION



Mechanical damage to the device

Tightening the threaded pins too tightly may damage the device.

▶ Tighten threaded pins with a max. tightening torque of 0.2 Nm.



The positions of the retaining brackets depend on the mounting requirements.

- Standard mounting:
 - Top and bottom of the device: Fit one retaining bracket each at the left and right fixing position

5.4 Mounting



Abb. 27 Devices with four retaining brackets (do not meet IP65 requirements)

- Devices which must be mounted in accordance with IP65 or used in potentially explosive atmospheres:
 - Top and bottom of the device: One retaining bracket at each of the fixing positions (left, right and in the center)
 - Left and right on the device:
 One retaining bracket each at the central fixing position

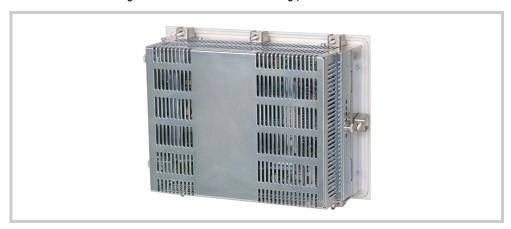


Abb. 28 Devices with eight retaining brackets (meet IP65 requirements)

5.4.3 Mounting a device with 4-hole front

- An optional counter frame is required for mounting in accordance with IP65 and for use in potentially explosive atmospheres. Please contact your supplier.
- 1 Select the mounting position of the device as described in Chapter 5.2.2 Requirements for the mounting position,

 26.
- 2 Prepare a mounting cutout for the device at the selected position:
 - Mounting cutout 198 × 142 mm (±1 mm)
 - Four through holes ø 4.5 mm, 180 mm (±0.2 mm) and 157 mm (±0.2 mm) apart
 - Material thickness at the mounting cutout 2...20 mm

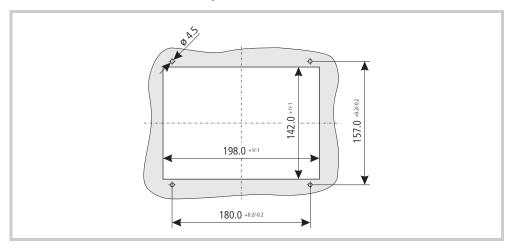


Abb. 29 Mounting cutout for 5.7" devices

3 Mounting the front seal:



Abb. 30 Front seal fitted

A Front seal

B Countersunk screw

- **3.1** Fit the countersunk screws in the corresponding holes of the device front plate.
- 3.2 Place the device face down with the countersunk screws.
- 3.3 Pull off the protective foil from the supplied front seal.

5.4 Mounting

- **3.4** Fit the front seal with the adhesive side face down onto the rear of the front plate and press it down.
- 4 Fit the device from the front into the mounting cutout.

CAUTION



Poor sealing

Poor sealing resulting from inaccurately positioned front seal.

- ➤ Ensure that the front seal is flat and fitted evenly between the front plate of the device and the mounting surface.
- Fasten the device so that the front seal is correctly seated between the front plate of the device and the mounting surface at the mounting cutout:
 - Use the supplied countersunk screws and nuts (not supplied) if:
 - Mounting to IP65 is **not** required, and
 - The device is **not** used in a potentially explosive atmosphere.
 - Use the supplied countersunk screws and optional counter frame if:
 - Mounting is required to comply with IP65, or
 - The device is used in a potentially explosive atmosphere.

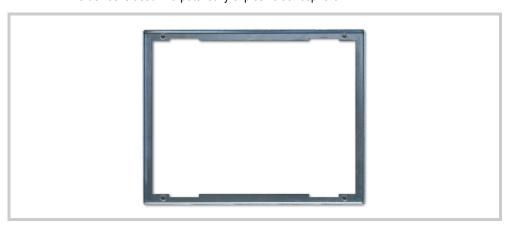


Abb. 31 Counter frame (for mounting to IP65)

5.4.4 Mounting a device with stainless steel front (standard mounting and mounting to IP65)

- 1 Select the mounting position of the device as described in Chapter 5.2.2 Requirements for the mounting position,

 26.
- 2 Prepare a mounting cutout for the device at the selected position:
 - Mounting cutout 198 × 142 mm (±1 mm)
 - Material thickness at the mounting cutout 2...5 mm

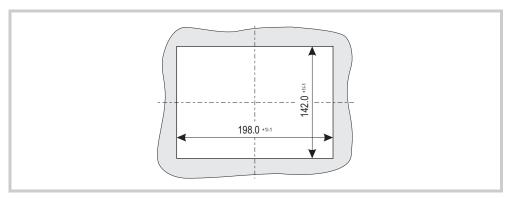


Abb. 32 Mounting cutout for 5.7" devices

3 Fit the supplied seal:

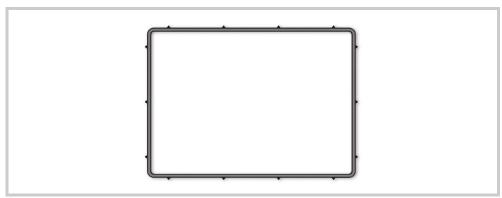


Abb. 33 Seal

CAUTION



Poor sealing

Poor sealing resulting from the twisting of the seal or due to protruding securing tabs.

Insert the seal correctly.

5.4 Mounting

- **3.1** Fit the seal in the groove on the rear of the device front plate.
- **3.2** Use a small screwdriver to push the securing tabs of the seal into the groove.
 - The securing tabs must not protrude over the edge of the groove.
 - The securing tabs must not point to the bottom of the groove.

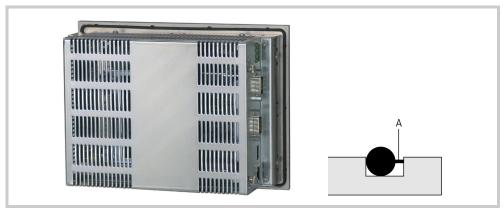


Abb. 34 Seal fitted (detail shows optimum position of a securing tab (A))

4 Fit the supplied threaded pins in the retaining brackets beforehand.



Abb. 35 Threaded pin pre-fitted in a retaining bracket

- 5 Fit the device carefully from the front into the mounting cutout.
- 6 Clip on the retaining brackets in the recesses provided for them on the device as shown below and fix the device by tightening the threaded pins until the front of the MICRO PANEL is flush with the surface of the control cabinet at the fixing points.

CAUTION



Mechanical damage to the device

Tightening the threaded pins too tightly may damage the device.

▶ Tighten threaded pins with a tightening torque of 0.25...0.3 Nm.



The positions of the retaining brackets depend on the mounting requirements.

- Standard mounting:
 - Top and bottom of the device:
 Fit one retaining bracket each at the left and right fixing position



Abb. 36 Devices with four retaining brackets (do not meet IP65 requirements)

- Devices which must be mounted in accordance with IP65 or used in potentially explosive atmospheres:
 - Top and bottom of the device: One retaining bracket at each of the fixing positions (left, right and in the center)
 - Left and right on the device:
 One retaining bracket each at the central fixing position



Abb. 37 Devices with eight retaining brackets (meet IP65 requirements)

5.4.5

Mounting a device with stainless steel front (mounting to IP69K)

- 1 Select the mounting position of the device as described in Chapter 5.2.2 Requirements for the mounting position,

 26.
- 2 Prepare a mounting cutout for the device at the selected position:
 - Mounting cutout 198 × 142 mm (±1 mm)
 - Material thickness at the mounting cutout 6...9 mm
 - Recess for front plate 212.5 mm (± 0.3 mm) \times 156.5 mm (± 0.3 mm) \times 4 mm
 - Properties of the mounting surfaces:
 - Flatness ≤ 0.1 mm (this requirement must also be fulfilled when the device is mounted!)
 - Surface roughness Rz ≤ 6.3 (corresponds to N5)



The device can also be mounted in a 2...5 mm thick mounting plate. In this case, only the mounting cutout is prepared. After mounting suitable measures must be taken to achieve the required sealing in accordance with IP69K.

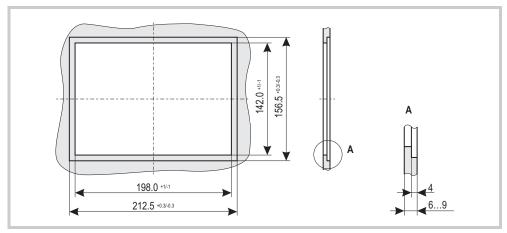


Abb. 38 Mounting cutout for 5.7" devices

3 Fit the supplied seal:

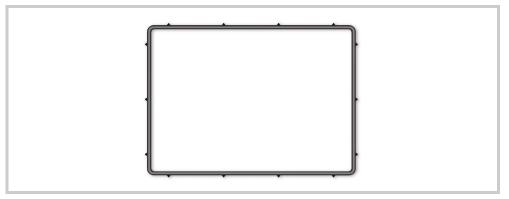


Abb. 39 Seal

CAUTION



Poor sealing

Poor sealing resulting from the twisting of the seal or due to protruding securing tabs

- Insert the seal correctly.
- **3.1** Fit the seal in the groove on the rear of the device front plate.
- **3.2** Use a small screwdriver to push the securing tabs of the seal into the groove.
 - The securing tabs must not protrude over the edge of the groove.
 - The securing tabs must not point to the bottom of the groove.

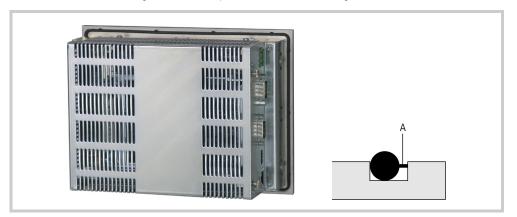


Abb. 40 Seal fitted (detail shows optimum position of a securing tab (A))

4 Fit the supplied threaded pins in the retaining brackets beforehand.



Abb. 41 Threaded pin pre-fitted in a retaining bracket

- 5 Fit the device carefully from the front into the mounting cutout.
- 6 Clip on the retaining brackets in the recesses provided for them on the device as shown below and fix the device by tightening the threaded pins until the front of the MICRO PANEL is flush with the surface of the control cabinet at the fixing points.

CAUTION



Mechanical damage to the device

Tightening the threaded pins too tightly may damage the device.

- ▶ Tighten threaded pins with a tightening torque of 0.25...0.3 Nm.
- Top and bottom of the device:

One retaining bracket at each of the fixing positions (left, right and in the center)

5.4 Mounting

Left and right on the device:
 One retaining bracket each at the central fixing position



Abb. 42 Devices with eight retaining brackets

- 7 If the device front plate is **not** flush mounted, fit a suitable protection in order to achieve the required sealing in accordance with IP69K.
 - The following figure shows the device front plate mounted in the mounting plate. IP69K is ensured.



Abb. 43 Device front plate is flush mounted

■ In the following figure the device front plate is **not** mounted in the mounting plate. IP69K is **not** ensured. A suitable protection must be fitted.



Abb. 44 Device front plate is not flush mounted

6 Operation

6.1 Safety regulations



Read Chapter 3 Safety regulations, 1 13 before working with the device. This contains important information for your personal safety.

CAUTION



Sensitive resistive touch surface

Damage to the resistive touch due to the use of pointed or sharp objects.

- Only activate the resistive touch with your finger or a stylus.
- ▶ When wearing gloves, ensure that these are clean. They must not be covered with abrasive dust or sharp particles.

CAUTION



Device condensation

If the device is or was exposed to climatic changes (temperature fluctuation, air humidity) moisture can form on or in the device (device condensation). In this case, there is a risk of short-circuit.

- ▶ The device must **not** be switched on when device condensation is present.
- ▶ If condensation is present on the device, or if it was exposed to temperature fluctuations, it must be allowed to adjust to room temperature (do not expose the device to the direct heat of heating devices) prior to commissioning.

6.2 Starting the device

6.2 Starting the device

1 Insert the CF card with the operating system:

CAUTION



Data loss

During a write operation, the CF card may lose data or may be destroyed if it is removed or if there is a power failure.

- ▶ Always secure CF cards with the CF slot cover.
- ▶ Avoid write operations to CF cards. Reasons:
 - The number of write cycles possible on CF cards is limited.
 - A power failure during write operations will most likely lead to loss of data.
- ▶ Only remove the CF card when the device is in a de-energized state.
- ▶ Before switching off, ensure that no software write operations to the CF card are in progress («CF ACT» LED must not be lit).
- 1.1 Remove the CF slot cover (A).



Abb. 45 Service side of the device (CF slot cover fitted)

1.2 Insert the CF card into CF slot (B).

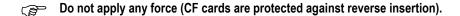




Abb. 46 Service side of the device (CF slot cover removed)

- **1.3** Fit the CF slot cover (A).
- 2 Energize the device.
 - The device will boot.

- 3 If the device does not boot up and/or if an error message appears while starting (booting) the device, see Chapter 7.4 Troubleshooting,

 62.
- 4 Complete the following steps after initial commissioning (→ Document «MN05010007Z-EN System Description Windows CE»):
 - **4.1** Adjust the system settings of the device.
 - **4.2** Install the required application programs.
- The lifespan of the backlight can be increased by reducing the brightness (\rightarrow Document «MN05010007Z-EN System Description Windows CE»).

6.3 Switching off the device

CAUTION



Data loss

During a write operation, the CF card may lose data or may be destroyed if it is removed or if there is a power failure.

- ▶ Always secure CF cards with the CF slot cover.
- ▶ Avoid write operations to CF cards. Reasons:
 - The number of write cycles possible on CF cards is limited.
 - A power failure during write operations will most likely lead to loss of data.
- ▶ Only remove the CF card when the device is in a de-energized state.
- ▶ Before switching off, ensure that no software write operations to the CF card are in progress («CF ACT» LED must not be lit).



Frequent on/off switching of the device, especially at low temperatures, will reduce the lifespan of the cold cathode tubes (CCFL) of the backlight.

- Avoid frequent on/off switching of the device.
- Reduce the brightness of the backlight instead (→ Document «MN05010007Z-EN System Description Windows CE»).
- De-energize the device.

7 Maintenance and service

7.1 Safety regulations

Read Chapter 3 Safety regulations,

13 before working with the device. This contains important information for your personal safety.

7 Maintenance and service

7.2 Maintenance

7.2 Maintenance

Devices with resistive touch are maintenance-free. However, the following work may be necessary:

- Cleaning of the resistive touch if contaminated.
- Recalibration of the resistive touch if it does not respond correctly to touch operation.

The infra-red frame on devices with infra-red touch must be cleaned regularly (see Chapter 7.2.3 Cleaning the infra-red touch, § 59). Otherwise these devices are maintenance-free.

7.2.1 Cleaning the resistive touch

CAUTION



Cleaning the device

Damage to the device due to the use of pointed or sharp objects or by liquids.

- ▶ Do not use any pointed or sharp objects (e.g. knife) for cleaning.
- ▶ Do not use any aggressive or abrasive cleaning agent or solvent.
- ▶ Avoid any liquid entering the device (risk of short-circuit).
- 1 Clean the resistive touch carefully with a clean, soft, damp cloth.
 - With stubborn contamination, spray a little cleaning agent onto the damp cloth first.

7.2.2 Recalibrating a resistive touch

The resistive touch is already calibrated when delivered. However, it must be recalibrated if it does not respond correctly to touch operation. Touch calibration, see Document «MN05010007Z-EN System Description Windows CE».

7.2.3 Cleaning the infra-red touch

The infra-red frame must be cleaned regularly.



The infra-red touch needs to be cleaned if the following is indicated:

- On the service side, the «TOUCH ERROR» LED flashes
- On the taskbar of the display, one of the following icons will appear:
 - : Contaminated touch sensor
 - : Faulty or severely contaminated touch sensor
- A visualization application will show an appropriate warning.

The infra-red channels may be interrupted if the infra-red frame is severely contaminated. In extreme cases, this may mean that the affected zones of the touch sensor cannot be touch activated.

CAUTION



Cleaning the device

Damage to the device due to the use of pointed or sharp objects or by liquids.

- Do not use any pointed or sharp objects (e.g. knife) for cleaning.
- ▶ Do not use any aggressive or abrasive cleaning agent or solvent.
- ▶ Avoid any liquid entering the device (risk of short-circuit).
- Clean the infra-red frame and the display with a clean, soft, damp cloth.
 - With stubborn contamination, spray a little cleaning agent onto the damp cloth first.

Cleaning with high-pressure cleaners

Devices with a stainless steel front can be cleaned on the front with high-pressure cleaners, provided

- the devices are mounted according to Chapter 5.4.5 Mounting a device with stainless steel front (mounting to IP69K), 1 50 and
- the ambient conditions comply with IP69K.

Permissible cleaning in compliance with the test specifications of IP69K:

Property	Values
Cleaning pressure	Max. 80 bar
Water temperature	Max. 75 °C
Distance of lance to device surface	Min. 15 cm

Tab. 17 Permissible cleaning in compliance with the test specifications of IP69K



In practice, the specifications of the high-pressure cleaners have higher tolerances. We therefore urgently recommend that the following information is added to the cleaning instructions for XV400 5.7"/8.4"; MC2 5.7" with stainless steel front.

Information in cleaning instructions:

Property	Values
Cleaning pressure	Max. 30 bar

7 Maintenance and service

7.2 Maintenance

Property	Values
Water temperature	Max. 70 °C
Distance of lance to device surface	Min. 30 cm
Cleaning time on the same spot	Max. 5 s.

Tab. 18 Information in cleaning instructions

7.2.4 Recalibrating the infra-red touch

Devices with infra-red touch do not have to be recalibrated.

7.2.5 Battery

The integrated battery cannot be exchanged. Lifespan, see Chapter 9.4 System, 🖹 72.

7.3 Service

7.3.1 Repairs

The device must only be opened by the manufacturer or by an authorized repair center.

Contact your local supplier or Eaton technical support for repairs.

Only the original packaging should be used for transporting the device.

7.4 Troubleshooting

Fault and possible cause	Corrective action
Device does not start (boot).	
Power supply interface does not have any power.	Check the power supply cable.
While the device is starting (booting), the following message appears:	
«No Card in CF slot 0 detected !!!»	
The CF slot 0 does not contain a CF card.	Insert the CF card with the operating system in the CF slot 0.
CF card in CF slot 0 could not be read (faulty).	Replace CF card.
«Search Subdirectory not found»	
The CF card in CF slot 0 does not have an OS (operating system).	 If the CF card does not contain an operating system, load one onto a CF card. Insert the CF card with the operating system in the CF slot 0.
«<50> Touch is dirty or defect» (only appears if GALILEO is installed)	
Resistive touch is not correctly calibrated.	 Start (boot) the device. Calibrate touch → Document «MN05010007Z-EN System Description Windows CE»).
Infra-red frame of the infra-red touch is contaminated.	Clean the infra-red frame (→ Chapter 7.2.3,
The threaded pins for mounting the device have been tightened too much.	Loosen the threaded pins (observe max. torque, → Chapter 5.4,
Device is faulty.	Send in your device for repair.
Display remains or becomes dark.	
Backlight is switched off.	Check the function in the visualization software
Backlight is faulty.	Send in your device for repair.
Touch does not react or does not react correctly to touch operation.	
Resistive touch is not correctly calibrated.	 Start (boot) the device. Calibrate touch (→ Document «MN05010007Z-EN System Description Windows CE»).
Infra-red frame of the infra-red touch is contaminated.	Clean the infra-red frame (→ Chapter 7.2.3, 🖺 59).

Fault and possible cause	Corrective action
Touch is deactivated.	 Start (boot) the device. Activate touch (→ Document «MN05010007Z-EN System Description Windows CE»).
LED «TOUCH ERROR» permanently lit and/or the icon 1 appears in the taskbar.	
Incorrect operation of the operating elements on the display.	Remove all objects from the area of the display.
Infra-red frame of the infra-red touch is contaminated.	Clean the infra-red frame (→ Chapter 7.2.3, 59).
The threaded pins for mounting the device have been tightened too much.	Loosen the threaded pins (observe max. torque, → Chapter 5.4,
Device is faulty.	Send in your device for repair.

Tab. 19 Troubleshooting

7 Maintenance and service

7.4 Troubleshooting

8 Storage, transport and disposal

8.1 Safety regulations

Read Chapter 3 Safety regulations, 1 13 before installing and commissioning the device. This contains important information for your personal safety.

8.2 Storage

The ambient conditions for storage must be fulfilled. See Chapter 9.9 Ambient conditions, 1 77.

8.3 Transport

Damage to the device must be prevented during transport (use an appropriate packaging).

The ambient conditions must be fulfilled even when the device is transported. See Chapter 9.9 Ambient conditions,

77.

1 Check the device on arrival for damage in transit.

8.4 **Disposal**

⚠ DANGER



Explosive and toxic materials

Any improper handling causes a risk of explosion due to the lithium battery soldered in the device and a risk of poisoning due to the mercury content of the cold cathode tubes.

Dispose of the device properly.

Devices that are no longer used must be properly disposed of in accordance with the applicable national regulations or returned to the manufacturer or sales office.

Materials used in the device

Component	Material
Component	
Housing	Galvanized sheet steel
Front plate, depending on the device version:	
Devices with standard front	Aluminum, Peraluman 101 anodized
Devices with 4-hole front	Aluminum, Peraluman 101 anodized
Devices with stainless steel front	Stainless steel
Infra-red frame	Polycarbonate (PC)
Infra-red touch protective panel	Glass
Resistive touch back panel	Glass with polyester foil
Cold cathode tubes	Mercury (< 5 mg)
Battery	Lithium CR2032, 3.0 V, 220 mAh, Panasonic
■ Battery weight	3.4 g
SVHC Substance	1.2-dimethoxyethane: ethylene glycol dimethyl ether (EGDME)
Substance weight	2-4 %
Electronic components	Various

Tab. 20 Materials used in the device



The materials used for our housings are halogen-free.

Materials used in the packaging

Packaging	Material
External packaging	Cardboard
Internal packaging	Closed-cell polyethylene foam, CFC-freePlastic bag: Polyethylene (PE)

Tab. 21 Materials used in the packaging

9 Technical data

9.1 Dimensions and weights

9.1.1 5.7" devices with standard or stainless steel front

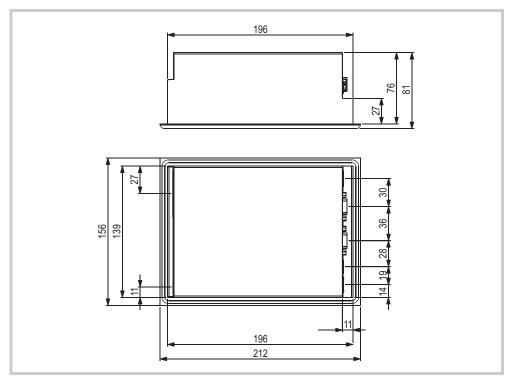


Abb. 47 Mechanical dimensions of the 5.7" devices with standard or stainless steel front in mm

Property	XV400 5.7"; MC2 5.7"
Height	156 mm
Width	212 mm
Depth	81 mm
Thickness of front plate	5 mm
Mounting depth	76 mm
Mounting cutout	198 mm × 142 mm (±1 mm)
Weight	
Devices with standard front	Approx. 1.9 kg
Devices with stainless steel front	Approx. 2.3 kg

Tab. 22 Dimensions and weights of the 5.7" devices with standard or stainless steel front

9 Technical data

9.1 Dimensions and weights

9.1.2 5.7" devices with 4-hole front

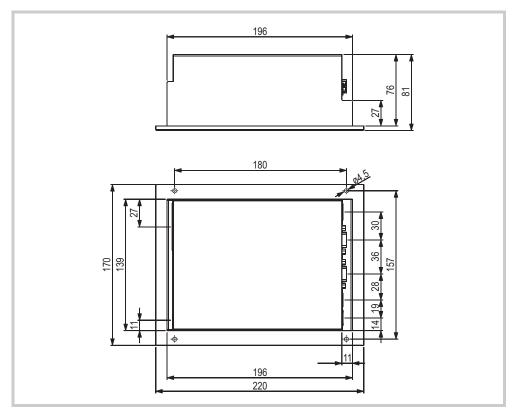


Abb. 48 Mechanical dimensions of the 5.7" devices with 4-hole front in mm

Property	XV400 5.7"; MC2 5.7"
Height	170 mm
Width	220 mm
Depth	81 mm
Thickness of front plate	5 mm
Mounting depth	76 mm
Mounting cutout	198 mm × 142 mm (±1 mm)
Weight	Approx. 1.9 kg

Tab. 23 Dimensions and weights of the 5.7" devices with 4-hole front

9.1.3 8.4" devices

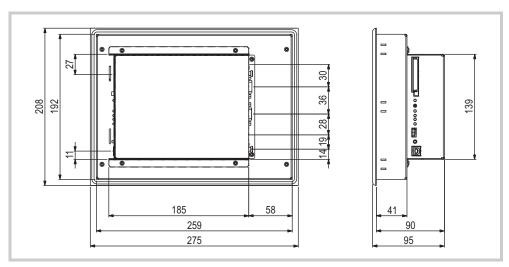


Abb. 49 Mechanical dimensions of the 8.4" devices in mm

Property	XV400 8.4"
Height	208 mm
Width	275 mm
Depth	95 mm
Thickness of front plate	5 mm
Mounting depth	90 mm
Mounting cutout	261 mm × 194 mm (±1 mm)
Weight	Approx. 3.0 kg

Tab. 24 Dimensions and weights of the 8.4" devices

9 Technical data

9.2 Display

9.2 Display

9.2.1 5.7" devices XV-432-57; MC2-432-57 and XV-442-57; MC2-442-57

Property	XV-432-57; MC2-432-57 and XV-442-57; MC2-442-57
Туре	CSTN-LCD (color)
Resolution (W × H)	QVGA (320 × 240 pixels)
Visible display area	115 mm × 86 mm (5.7" screen diagonal)
Color resolution	256 colors
Contrast ratio	Normally 35:1
Brightness	Normally 150 cd/m ²
Backlight	
Technology	1× CCFL
Dimmable via software	100 %, 80 %, 60 %, 40 % brightness
Lifespan	Normally 50 000 h
Resistive touch back panel	Touch sensor (absolutely flat, seamless)
Infra-red touch protective panel	Non-reflective safety glass ¹⁾

Tab. 25 Display of the 5.7" devices XV-432-57; MC2-432-57 and XV-442-57; MC2-442-57

¹⁾ Devices with infra-red touch and standard front and devices with infra-red touch and 4-hole front: By the end of 2006: non-reflective glass, from 01.01.2007: non-reflective safety glass

9.2.2 5.7" devices XV-450-57 and XV-460-57

Property	XV-450-57 and XV-460-57
Туре	TFT-LCD (color)
Resolution (W × H)	QVGA (320 × 240 pixels)
Visible display area	115 mm × 86 mm (5.7" screen diagonal)
Color resolution	Adjustable: 65536 or 256 colors
Contrast ratio	Normally 400:1
Brightness	Normally 350 cd/m ²
Backlight	
Technology	LED
Dimmable via software	100 % 3 % brightness
Lifespan	Normally 40 000 h
Resistive touch back panel	Touch sensor (absolutely flat, seamless)
Infra-red touch protective panel	Non-reflective safety glass

Tab. 26 Display of the 5.7" devices XV-450-57 and XV-460-57

9.2.3 8.4" devices

XV400 8.4"
TFT-LCD (color)
VGA (640 × 480 pixels)
170 mm × 128 mm (8.4" screen diagonal)
Adjustable: 65536 or 256 colors
Normally 400:1
Normally 350 cd/m ²
2× CCFL
100 %, 80 %, 60 %, 40 % brightness
Normally 50 000 h
Non-reflective safety glass

Tab. 27 Display of the 8.4" devices

9 Technical data

9.3 Touch sensor

9.3 Touch sensor

9.3.1 Devices with resistive touch

Property	XV400 5.7"; MC2 5.7"
Туре	Resistive touch
Technology	4-wire

Tab. 28 Touch sensor of the devices with resistive touch

9.3.2 Devices with infra-red touch

Property	XV400 5.7"/8.4"; MC2 5.7"
Туре	Infra-red touch
Resolution	
5.7" devices	47 × 31 logic channels
8.4" devices	63 × 47 logic channels

Tab. 29 Touch sensor of the devices with infra-red touch

9.4 System

data
ee (soldered)
Эе

Tab. 30 System

9.5 Interfaces

Property	XV400 5.7"/8.4"; MC2 5.7"
Ethernet	100Base-TX / 10Base-T
System Port	RS232, not electrically isolated
USB Host	USB 2.0 (1.5 / 12 Mbit/s), not electrically isolated
USB Device	USB 1.1, not electrically isolated
CAN	CAN, electrically isolated
Power supply	→ Chapter 9.5.1, 🗎 74
DIAG	Only for service tasks

Tab. 31 Interfaces

9 Technical data9.5 Interfaces

9.5.1 Power supply

Property	XV400 5.7"/8.4"; MC2 5.7"
Rated voltage	24 VDC SELV (safety extra low voltage)
Permissible voltage	 RMS value: 20.4 28.8 VDC (rated voltage -15 % / +20 %) Absolute with ripple: 19.2 30.0 VDC 35 VDC for a period < 100 ms
Voltage dips	20 ms from rated voltage (24 VDC)2 ms from undervoltage (20.4 VDC)
Power consumption	
5.7" devices	
Basic device	Max. 17 W (normally 13 W)
Communication module	Max. 4 W
USB stations on USB host	Max. 3 W
Total	Max. 24 W
8.4" devices	
Basic device	Max. 19 W (normally 15 W)
Communication module	Max. 4 W
USB stations on USB host	Max. 3 W
Total	Max. 26 W
Current consumption	
Continuous current	
5.7" devices	Max. 1.0 A (24 VDC)
8.4" devices	Max. 1.1 A (24 VDC)
Starting current inrush	2.5 A ² s
Protection against reverse polarity	Yes
Fuse	Yes (replacement only by the manufacturer or by an authorized repair center)
Potential isolation	No

Tab. 32 Power supply

9.6 Enclosure ratings

Property	XV400 5.7"/8.4"; MC2 5.7"
Front, depending on the device version:	
Devices with standard front	IP65: Required accessories for mounting: ■ Additional set of retaining brackets (optional)
Devices with 4-hole front	IP65: Required accessories for mounting: Counter frame (optional)
Devices with stainless steel front	■ IP65 ■ IP69K
Rear	IP20

Tab. 33 Enclosure ratings

9.7 Agency approvals and standards

Property	XV400 5.7"/8.4"; MC2 5.7"
EMC	2004/108/EC
Explosion protection	II 3D Ex tc IIIC T70°C IP6x (ATEX 94/9/EC): Zone 22, category 3D ¹⁾ : Required accessories for mounting: - For devices with standard front: Additional set of retaining brackets (optional) - For devices with 4-hole front: Counter frame (optional)
UL	UL 60950, file no. E208621

Tab. 34 Agency approvals and standards

- 1) Zone 22, category 3D:
 - IP5x for devices of the group IIIB (non-conductive dust)
 - IP6x for devices of the group IIIC (conductive dust)

9 Technical data

9.8 Applicable standards and regulations

9.8 Applicable standards and regulations

Property	XV400 5.7"/8.4"; MC2 5.7"
EMC (in relation to CE)	
IEC/EN 61000-6-2	Immunity for industrial areas
IEC/EN 61000-6-4	Emission for industrial environments Devices meeting this standard may not be used in residential areas.
5.7" devices, additional approvals:	
IEC/EN 61000-6-3	Emission for residential, commercial and light-industrial environments
Explosion protection (in relation to CE)	
ATEX 94/9/EC: Zone 22, Category 3D (II	3D Ex tc IIIC T70°C IP6x):
IEC/EN 60079-0	Explosive atmospheres: equipment - general requirements
IEC/EN 60079-31	Explosive atmospheres: equipment dust ignition protection by enclosure «t»
Safety	
IEC/EN 60950 UL 60950	Safety of information technology equipment (Engineering conditions of acceptability by UL, → Chapter 5.2.1, 26)
Product standards	
EN 50178	Electronic equipment for use in power installations
IEC/EN 61131-2	Programmable logic controllers, equipment requirements and tests

Tab. 35 Applicable standards and regulations

9.9 Ambient conditions

Property	XV400 5.7"/8.4"; MC2 5.7"
Temperature	
Operation	0 50°C
Storage / Transport	-20 60°C
Relative air humidity	10 95%, non-condensing
Vibration in accordance with IEC/EN 60068-2-6	Displacement: 59 Hz: 3.5 mm 960 Hz: 0.15 mm Acceleration: 60150 Hz: 2 g
Schock in accordance with IEC/EN 60068-2-27	15 g / 11 ms
Fall test	In accordance with IEC/EN 60068-2-31

Tab. 36 Ambient conditions

9 Technical data

9.9 Ambient conditions